

## **Student Satisfaction Survey (Session 2018-19)**

### **Student Satisfaction Survey (SSS) on overall institutional performance (Institution may design the questionnaire) (results and details be provided as weblink)**

The primary purpose of higher education is creation of knowledge and propagation for the development of world through innovation and creation of prepared minds of students. Hence, higher education institutions are increasingly recognizing and are placing greater emphasis on meeting the expectations and needs of their students. So, successful completion and enhancement of students' education are the major reasons for the existence of higher educational institutions. This positive development in higher education shows the importance of educational institutions understanding student satisfaction in a competitive environment. Both academic and students perceive physical facilities are more important than general. i.e. students must satisfied with factors related to comfortable learning environment, public spaces, campus accessibility and staff satisfied with laboratory and teaching facilities.

Our Institution has administered student satisfaction surveys in order to elicit student opinion and perspective regarding institutional environment, programs, and services. We have prepared Student survey forms with certain questionnaire by considering the following factors

- Infrastructure facilities such as classrooms, Sports/games, Sanitation, drinking water canteen etc. available in the college
- Parking Facilities
- Learning resources available viz. Text books, Magazines, Newspapers, Reference books, E- resources etc.
- Lab facilities available in basic science and computer science department.
- The functioning of the placement cell
- Efforts by the college to improve the quality of teaching and learning.
- Mechanism of Grievances redressal
- Helpfulness by the college administrative staff
- Examination and evaluation system
- Fees Structure
- Encouragement provided to the students for participation in intercollegiate competitions
- Discipline practices followed in the campus
- Institutional sensitivity to provide educational, social and market demands through various add on courses, personality development programs, career oriented programs etc.

**Outcome:**

This survey appears to be making a genuine effort to gather feedback to improve the effectiveness of the experience for students in the institution. The result of the survey is shown in the form of Pie chart below. The result analysis shows that majority of the students have highly appreciated the facilities available in the institution very positively. We also observed some comments which will help us to improve ourselves in some aspects.

The result of the survey is shown in the form of Pie chart below.

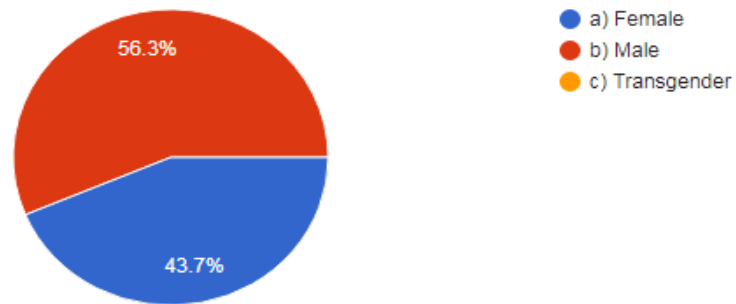
**Student Satisfaction Survey from UG & PG Students**



c) College Name:-213 responses  
Govindrao Wanjari College of Engineering and Technology, Nagpur

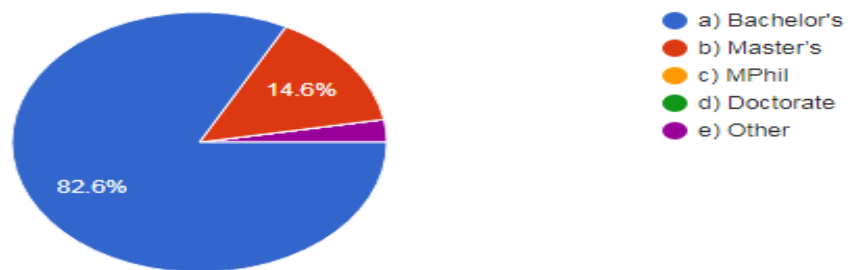
d) Gender:

213 responses



E) What degree program are you pursuing now?

213 responses



F) What subject area are you currently pursuing?

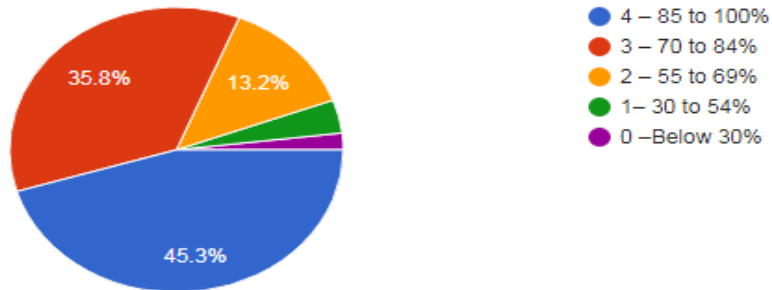
213 responses



**Criterion II – Teaching–Learning and Evaluation Student Satisfaction Survey on Teaching Learning Process**

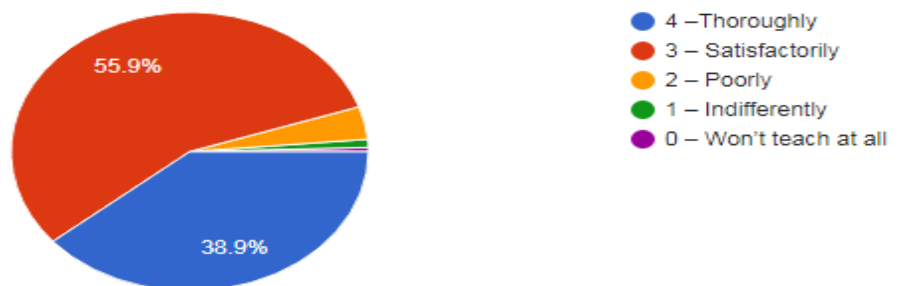
1. How much of the syllabus was covered in the class?

212 responses



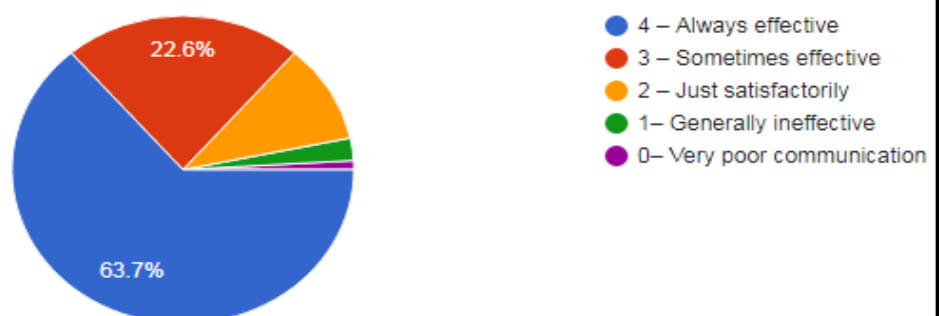
2. How well did the teachers prepare for the classes?

211 responses



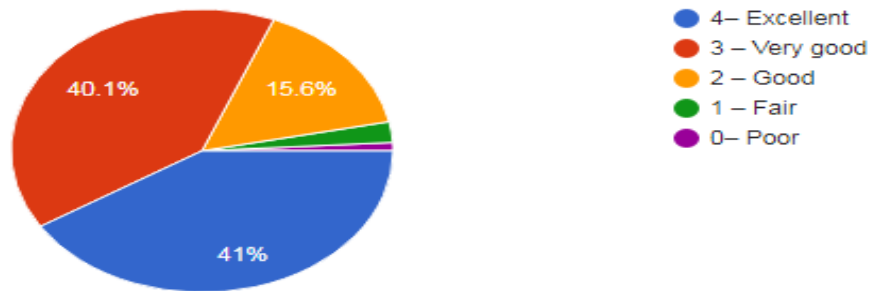
3. How well were the teachers able to communicate?

212 responses



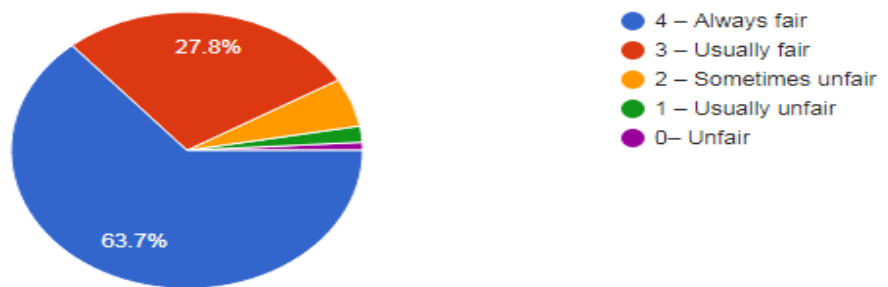
4. The teacher's approach to teaching can best be described as

212 responses



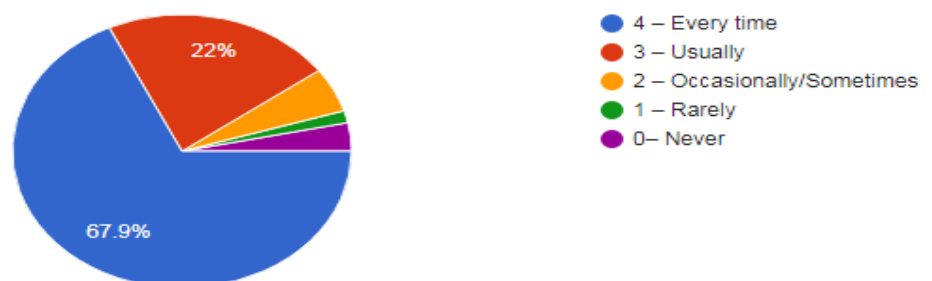
5. Fairness of the internal evaluation process by the teachers.

212 responses



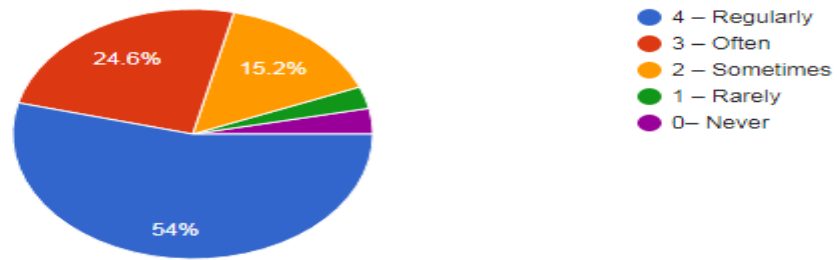
6. Was your performance in assignments discussed with you?

209 responses



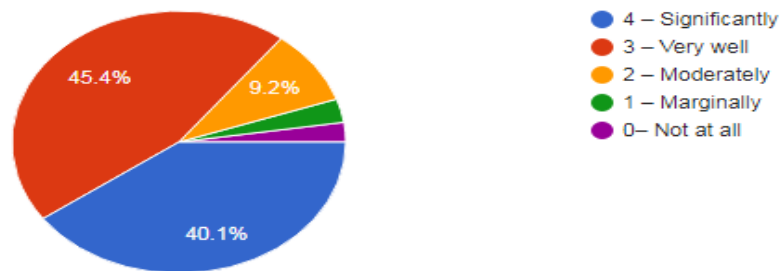
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

211 responses



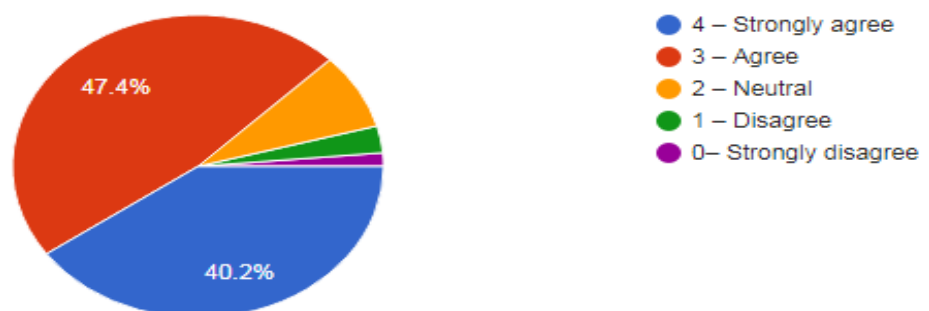
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

207 responses



9. The institution provides multiple opportunities to learn and grow.

209 responses



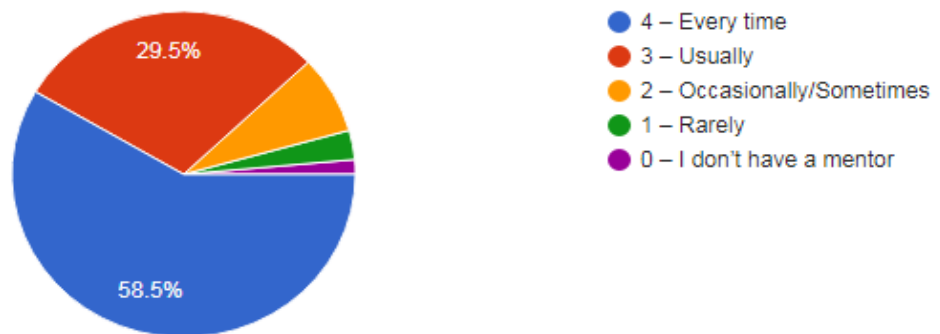
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

209 responses



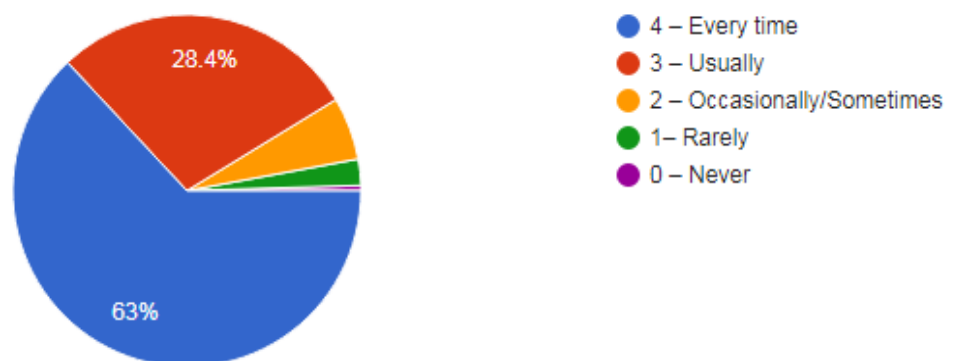
11. Your mentor does a necessary follow-up with an assigned task to you

207 responses



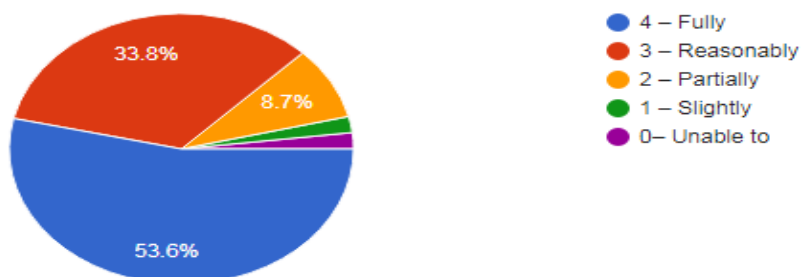
12. The teachers illustrate the concepts through examples and applications.

208 responses



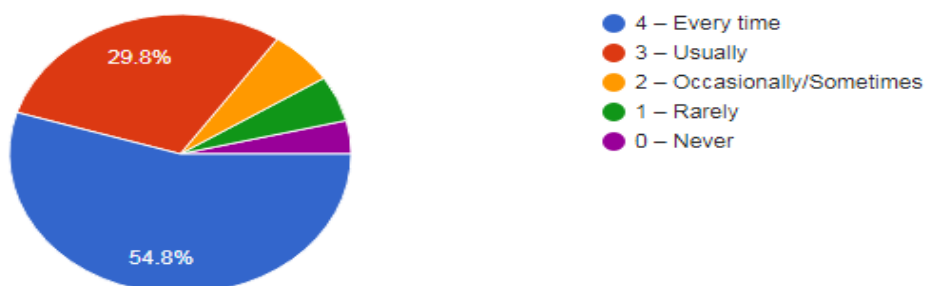
13. The teachers identify your strengths and encourage you with providing right level of challenges.

207 responses



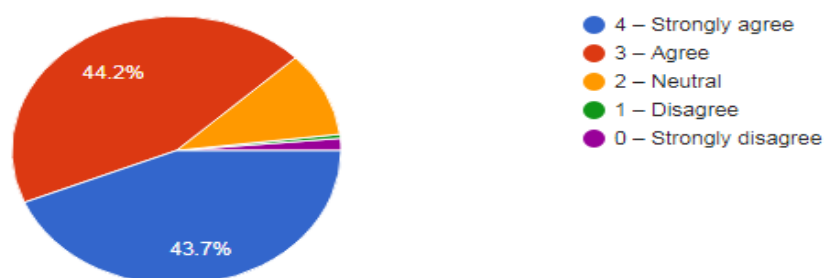
14. Teachers are able to identify your weaknesses and help you to overcome them.

208 responses



15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

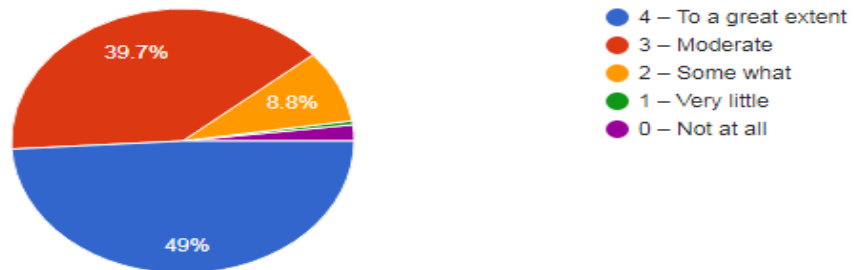
206 responses





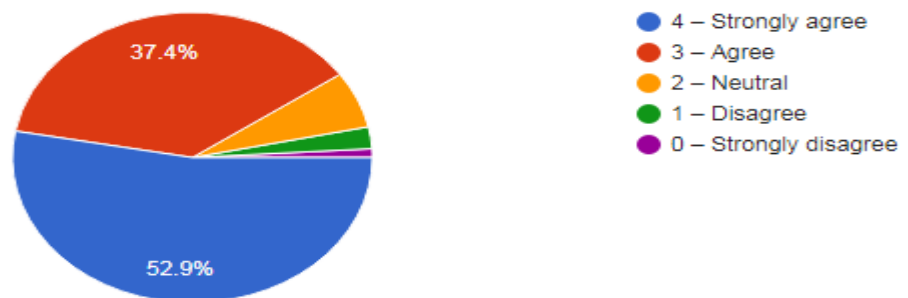
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

204 responses



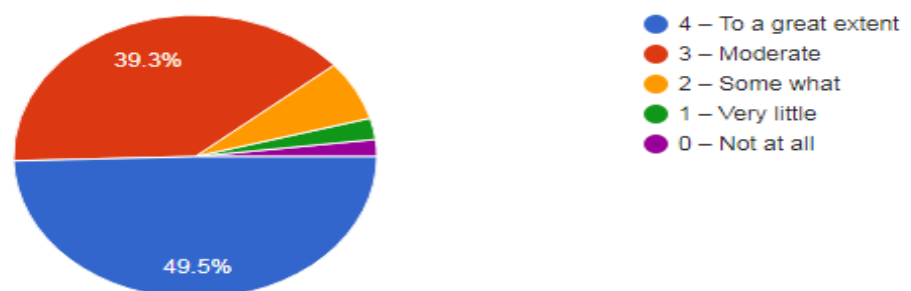
17. Teachers encourage you to participate in extracurricular activities.

206 responses



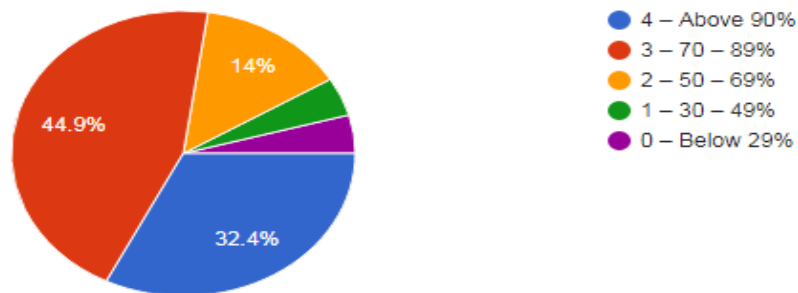
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

206 responses



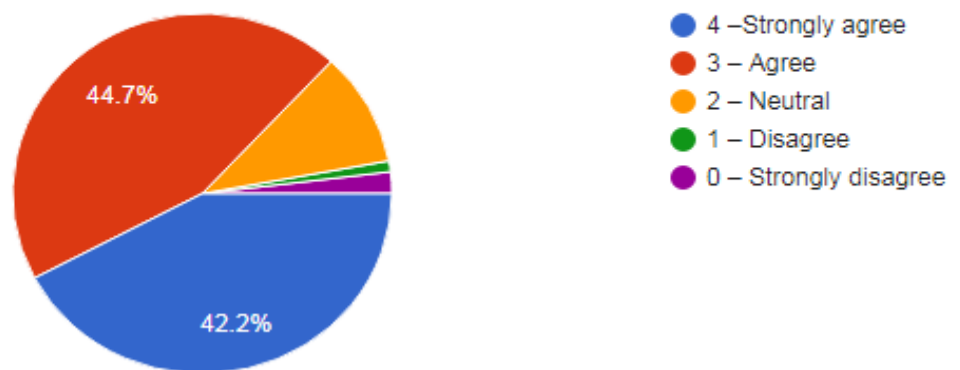
19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

207 responses



20. The overall quality of teaching-learning process in your institute is very good

206 responses



21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution. 108 responses

1. Lecturers are very supportive and helpful.
  - 2) Regular periods are done.
  - 3) Library and computer lab also very good.
- The teaching of our college is excellence no need of improvement  
 Best collage, best teacher, best teaching  
 Check all the work which is done by students  
 Some Mentor have to speak more energetic..